



If you or a worker has serious symptoms such as difficulty breathing, call 000 for urgent medical help.

CORONAVIRUS

HOW EMPLOYERS CAN HELP IF A WORKER BECOMES UNWELL



What should you do if a worker is showing symptoms of COVID-19?

The most common symptoms of coronavirus are fever, cough, sore throat and difficulty breathing. If any of your workers develop these symptoms, first call the national **coronavirus health information line 1800 020 080**, and also call the **Pacific Labour Facility (PLF)** on our **24-hour hotline: 1800 51 51 31**.

What should you do if worker/s are diagnosed with the COVID-19 virus?

If a worker is infected, contact the national helpline 1800 020 080 for advice. Then contact the PLF immediately on our **24-hour hotline: 1800 51 51 31**. We will help you develop an action plan.

Consider the following:



How worker/s will be isolated from other staff and where they will be accommodated while they recover.



How food, medical and other supplies will be purchased and delivered to worker/s during their isolation period.



How you plan to manage worker/s pay deductions while they are unwell and unable to fulfil their duties.



Whether there are any requirements for the worker to be provided an additional cash advance. If a cash advance is to be provided, please detail how much you will provide.



Whether arrangements have been made for continued payment of the worker's health insurance, and how you will support the worker to attend any medical appointments.



How you will support worker/s during any self-isolation, noting this will be particularly relevant where workers are isolated without any other workers present.

Please note: it is your responsibility to plan for any situation where your worker/s may become unwell, and inform the PLF about your plan.

It is also important to note that workers should be covered by their health insurance for any medical care they might need if they are affected by coronavirus.

Need extra information?

- More COVID-19 resources for employers and workers: <https://www.pacificlabourmobility.com.au/coronavirus>.
- Australian Department of Health coronavirus (COVID-19) health alert website: <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>.
- The phone number of each state or territory public health agency is available at: <http://www.health.gov.au/state-territory-contacts>.